

Privacy Policy

Effective: July 29th, 2022

Hines (“Hines”), which is the developer of Rosslyn at Garden Oaks is sensitive to the confidentiality of your personal information and has created this Privacy Policy in order to demonstrate Hines’ commitment to on-line privacy. This Privacy Policy applies to all information you provide to Hines, or Hines obtains from you, through the Rosslyn at Garden Oaks website accessible at <http://liveatrosslyn.com/> (the “Site”). By using the Site, you consent to and accept this Privacy Policy. If you do not agree to the terms and conditions of this Privacy Policy, do not use the Site.

If we change our Privacy Policy, we will post the changes on this page and may place notices on other pages of the Site so that you may be aware of the information we collect and how we use it at all times.

The Type of Information We Collect. As visitors browse the Site, Hines collects information about the visit. For example, via web server logs and browser cookie files, Hines monitors statistics such as the number of visitors we have to our Site, which pages are visited, the browsers our visitors use and the domains our visitors come from, but none of this information is associated with any visitor as an individual. We do this through Google Analytics, which ensures that all data collected in this manner is anonymous.

Some pages on this web site use a technology called "cookies". A cookie is a token that a server gives to your browser when you access a web site. Cookies are capable of storing many types of data. Cookies help provide additional functionality to the Site or help us analyze Site usage more accurately. For instance, our server may set a cookie that keeps you from having to enter a password more than once during a visit to the Site. In all cases in which cookies are used, we will not collect personally identifiable information except with your explicit permission. With most Internet browsers, you can erase cookies from your computer hard drive, block all cookies, or receive a warning before a cookie is stored. Please refer to your browser instructions or help screen to learn more about these functions.

If you choose to submit any personal information on any page of the Site by completing requests for information or any form, we may collect:

- Contact information (such as name, postal or e-mail address, zip code, and phone number);
- Your professional information (such as occupation, job title, department, and name of organization); and
- Content you provide (such as phone number, email, and any other comments or information you provide to us).

How We Use Your Personal Information. When you provide us with your personal information, we may use such information to contact you about the offerings or services in which you have expressed an interest.

We may also use the personal information we obtain about you for the following purposes:

- Responding to your enquiries;
- Operating, evaluating, and improving our business (including developing new products and services);
- Managing our communications;
- Determining the effectiveness of, and optimizing, our advertising;
- Analyzing our products, services, websites, mobile applications, and any other digital assets;
- Facilitating the functionality of our websites, mobile applications, and any other digital assets;
- Anonymizing personal information and preparing and furnishing aggregated data reports showing anonymized information;
- Enforcing the Terms and Conditions for use of the Site;
- As may be required by applicable laws and regulations or requested by any judicial process or governmental agency having or claiming jurisdiction over this Site or Hines; and
- In other ways for which we provide specific notice at the time of collection.

Personal Information We Share. In connection with one or more of the purposes outlined in the “How we use your personal information” section above, we may disclose personal information collected from you to:

- Affiliated companies of Hines;
- Professional advisors and third parties that provide services to us and/or companies affiliated with Hines (such as IT systems providers, platform providers, financial advisors, and consultants (including lawyers and accountants));
- Providers of HR and recruitment services and other goods and services providers (such as providers of marketing services);
- Intermediaries, brokers, and other individuals and entities that partner with us;
- Competent authorities (including any national and/or international regulatory or enforcement body or court or other form of tribunal, where we (or any other company affiliated with Hines) are required to do so by applicable law or regulation at their request); and
- Any central or local government department and other statutory or public bodies.

International Data Transfers. As a global company, Hines may need to transfer your personal data out of the country in which it was originally collected. For personal data collected in the European Economic Area (“EEA”), this may mean transfers outside the EEA. You should be aware that these countries may not have similar data protection

laws to the EEA. In such cases, Hines will ensure that there are adequate safeguards in place to protect your personal information with the aim of ensuring that your privacy rights continue to be protected as outlined in this policy. If you object to your personal information being transferred or used in this manner please do not register with or use the Site.

How We Protect Your Personal Information. We have put in place various security procedures as set out in this policy. Hines takes the security and privacy of personal information extremely seriously. We have strict internal procedures which cover the storage, access, and disclosure of your information.

- The Site uses an SSL certificate, which both verifies our identity and secures the safe transmission of information between your browser and our server.
- We conduct daily malware scans to detect any malicious hacking attempts, which may compromise the security of our site.

How Long We Keep Your Personal Information. We will hold your personal information on Hines' systems for as long as is necessary to fulfill the purpose for which it was collected or to comply with legal, regulatory, or internal policy requirements.

Modification of Your Choices and Preferences. Opt-Out Right: If you do not wish to receive communications from Hines, its affiliates, or third parties (such as home builders) regarding offers or other third party products and services, you may opt out of receiving such communications by e-mailing or writing to Hines as provided in the "More Information" section below; or in the event that you receive an e-mail from Hines regarding such matters, you may simply reply to the e-mail in question and request that you receive no further correspondence from Hines regarding such matters. You may also follow this procedure to change or update information you have previously provided to Hines at any time.

Your election not to receive promotional and marketing correspondence from us will not: (a) preclude us from corresponding with you, by e-mail or otherwise, regarding your existing or past relationship with us, and (b) preclude us, including our employees, contractors, agents and other representatives, from accessing and viewing your personal information in the course of maintaining and improving the site.

Your Rights – EU Users. If you are an individual in the European Union, you have additional rights in relation to your personal information. In particular, you have a right to:

- Object to the processing of your personal information;
- Request a copy of personal information we hold about you;
- Ask that we update the personal information we hold about you, or correct such personal information that you think is incorrect or incomplete;
- Ask that we delete personal information that we hold about you, or restrict the way in which we use such personal information; and

- Withdraw consent to our processing of your personal information (to the extent such processing is based on consent).

You may exercise any of your rights, or ask questions about our use of your personal information, by e-mailing or writing to Hines as provided in the “More Information” section below. You may also use these contact details if you wish to make a complaint to us relating to your privacy. If you are unhappy with the way we handled your personal information or any privacy query or request that you have raised with us, you also have a right to complain to a data protection regulator in the place where you live or work, or in the place where you think an issue in relation to your data has arisen. A list of national data protection regulators can be found [here](#).

Third Party Information. The Site may provide you with links to other web sites. This Privacy Policy does not apply to any information that you may provide to third parties, such as through other sites linked to through the Site. Hines is not responsible for those sites and cannot control the content of what is offered on those sites, or on links from those sites, or the privacy policy or data security, if any, of those sites.

Terms of Use. Please take the time to read our Terms of Use for the Site, including the limitations on damages and application of the law of the state of Texas. These Terms of Use govern our interactions as a legal contract, and we welcome and encourage the time you spend becoming familiar with these legal Terms of Use as much as we welcome the time you spend on our Site and your support of Hines.

Privacy Policy for Children. This Web site is not directed to children. We do not knowingly collect information from children under the age of 13 on the Site. If you are under the age of 13, please do not provide any personal information to us. If we become aware that we have collected personal information from a child under the age of 13, we will make commercially reasonable efforts to delete such information from our database.

Definitions. When we say “we” or “us” or “Hines” in this Privacy Policy, we mean Willowick Residential our affiliates, and those agents we use to provide services on our behalf. When we say “Site”, we mean <http://liveatrosslyn.com/>

Changes in Privacy Policy. Hines reserves, in its sole discretion, the right to revise this Privacy Policy at any time by updating this posting.

More Information. If you have any questions about this Privacy Policy or wish to contact Hines in connection with any information contained in this Privacy Policy, regardless of which country you may be writing from, please write to:

**Roslyn at Garden Oaks
Website Privacy Contact**
Corporate Communications
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Houston, TX 77056

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